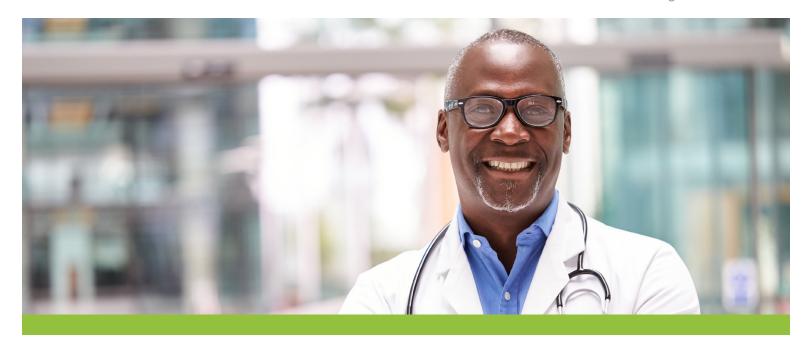
## **PRODUCT** MATRIX



Practice Management and EHR



	2015*	2017*	2018*	2019*	2020	2021	2022
Support for insurance payments by credit card	<b>✓</b>				<b>√</b>	<b>√</b>	<b>√</b>
Ability to default NDC codes in Charges and Payments	<b>√</b>				<b>√</b>	<b>√</b>	<b>√</b>
Upgraded Crystal Reports	<b>√</b>				<b>√</b>	✓	<b>√</b>
Patient Intake tool added to LYTEC Mobile	<b>√</b>				<b>√</b>	✓	✓
Accounts Receivable Tracker for working AR balances					<b>√</b>	✓	<b>√</b>
Expanded functionality in LYTEC Mobile					<b>√</b>	<b>√</b>	<b>√</b>
Enhancements to real-time eligibility and EOB functionality					<b>√</b>	<b>√</b>	<b>√</b>

<sup>\*</sup>Please note that LYTEC version 2015-2019 are no longer supported by the developer.





	2015*	2017*	2018*	2019*	2020	2021	2022
Customizable coding edits					<b>√</b>	<b>√</b>	<b>√</b>
Claim status verification with electronic response from clearinghouse					<b>✓</b>	✓	<b>✓</b>
Move credits workflow					✓	✓	✓
Patient Connect – patient engagement and communication tool					<b>√</b>	<b>√</b>	<b>√</b>
Customized printable appointment schedules					<b>√</b>	✓	<b>√</b>
Insurance timely filing calculator					✓	✓	✓
AR Tracker refresh button					<b>√</b>	✓	✓
Advanced duplicate patient record matching					<b>√</b>	✓	✓
Single view hold codes					<b>√</b>	✓	✓
Cash posting of payments & unlocked fields in BillFlash OfficePay					<b>√</b>	✓	<b>√</b>
Duplex scanning capability and full-page scans viewing					<b>√</b>	✓	<b>√</b>
Timely filing and appointment date filters in AR Tracker					<b>√</b>	<b>√</b>	<b>√</b>
Enhanced eligibility response displays					<b>√</b>	✓	<b>√</b>
Patient balance field on custom displayed and printed appointment schedule					<b>✓</b>	<b>√</b>	<b>✓</b>

<sup>\*</sup>Please note that LYTEC version 2015-2019 are no longer supported by the developer.





	2015*	2017*	2018*	2019*	2020	2021	2022
Filters and enhancements to Patient Connect					✓	<b>√</b>	✓
Charge entry messaging capabilities adding missing data test parameters					<b>√</b>	<b>√</b>	<b>✓</b>
<ul> <li>Multiple mobile app enhancements including:</li> <li>Pull the permanent diagnosis and display on the patient preview card</li> <li>Ability to edit and delete appointments</li> <li>View additional insurance information</li> <li>Add middle initial to patient names</li> <li>Add facility code</li> </ul>					<b>√</b>	✓	<b>√</b>
OCR scanning of insurance cards and return of demographic information						✓	<b>✓</b>
Enhanced ICD-10 search tool powered by IMO® Terminology						✓	✓
Demographic information returned on eligibility checks						✓	✓
Multiple revenue management improvements related to batch eligibility checks						✓	✓
Fewer clicks for real-time eligibility checks						✓	✓
SQL version installation of your choice						<b>√</b>	✓
SQL server FileStream enabled to help reduce database size of scanned images						<b>√</b>	<b>√</b>
Accept up to 12 diagnosis codes transferred from EHR (*up to 6 from CGM PRACTICE PARTNER)						<b>√</b>	<b>✓</b>
Create AR tracker notes directly from Charges & Payments screen						<b>√</b>	<b>√</b>

<sup>\*</sup>Please note that LYTEC version 2015-2019 are no longer supported by the developer.



	2015*	2017*	2018*	2019*	2020	2021	2022
Assign agent, task, and due date from Charges & Payments screen						✓	✓
Custom color coding for quick identification of patient types in patient lookup grids						<b>√</b>	<b>√</b>
EHR Interface with the award-winning CGM APRIMA solution						✓	✓
Reporting for all payments matching Date of Service (DOS)							✓
Financial KPI dashboard to display financial performance year-over-year for charges, adjustments, and payments							<b>√</b>
Patient encounters KPI dashboard to display patient visits, missed appointments, and average charges per visit							<b>√</b>
New workflow to prevent printing and export of inactive items and patients							<b>√</b>
Integration with CGM CONNECTION - a robust patient engagement tool**							✓
Enhanced password security							✓
Report enhancements to meet 21st Century Cures Act demographic requirements							<b>√</b>

<sup>\*</sup>Please note that LYTEC version 2015-2019 are no longer supported by the developer.

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<sup>\*\*</sup> Priced separately